



## CONTEST RULES

### *"A Year in Good Health"*

#### 1. CONTEST PERIOD

- 1.1 The contest **opens January 4, 2023, at 12 a.m.** Eastern Standard Time (hereinafter "EST") and **closes on March 31, 2023, at 11:59 p.m.** EST (hereinafter the "Contest Period").
- 1.2 The random draw will be held on **Friday, April 7, 2023, at 3 p.m.** EST, at Kaleido's head office, located at 1035 Wilfrid-Pelletier Avenue, Suite 500, Quebec City QC, G1W 0C5.

#### 2. HOW TO ENTER

- 2.1 To enter the "**A Year in Good Health**" Contest, participants must activate the telemedicine service offered with their RESP in their Client Service space (<https://espace.kaleido.ca/>) during the Contest Period.
- 2.2 Subject to the restrictions herein, all subscribers who have activated the telemedicine service with their RESPs by the end of the Contest Period are automatically entered in the contest. No additional action is required from them.
- 2.3 Limit of one activation per person during the Contest Period.
- 2.4 No purchase necessary.

#### 3. PARTICIPATION TERMS AND CONDITIONS

- 3.1 The contest is open to Kaleido subscribers' residents of Quebec aged 18 or over and to New Brunswick residents aged 19 or over.
- 3.2 The following are not eligible to enter this contest: employees and mandataries of Kaleido Growth Inc. and the Kaleido Foundation, scholarship plan representatives and regional managers for Kaleido Growth Inc., members of the contest committee that oversees the random draw, as well as the immediate family members of the latter (parents, siblings, children and spouses) or individuals residing at the same address.
- 3.3 The odds of winning the prizes depend on the number of valid activations made during the Contest Period. All activations submitted according to paragraph 2.1 or paragraph 2.2 are valid.

#### 4. PRIZE DESCRIPTION

- 4.1 Details of the two (2) prizes are as follows:
  - 4.1.1 **First Prize: One (1) iPad (10<sup>th</sup> generation) worth six hundred eighty-eight dollars and seventy cents (\$688.70), taxes included** (hereinafter "Prize 1");
    - 4.1.1.1 Upon the winner's written request, Prize 1 can also be exchanged for a sum of six hundred eighty-eight dollars and seventy cents (\$688.70) in cash, paid by cheque payable to the winner.

4.1.2 **Second Prize: One (1) gift certificate worth five hundred dollars (\$500.00)** at a pharmacy of the winner's choice (hereinafter "Prize 2");

4.1.2.1 The winner must inform Kaleido Growth Inc. of the selected pharmacy within five (5) business days after being declared winner. The selected pharmacy must offer the option to purchase gift certificates online.

4.1.2.2 If the pharmacy selected by the winner does not offer the option of purchasing gift certificates online, upon the winner's written request, Prize 2 can also be exchanged for a sum of five hundred dollars (\$500.00) in cash, paid by cheque payable to the winner.

## 5. AWARDING OF THE PRIZES

5.1 During the random draw, two (2) participants will be declared winners from among all the eligible activations made by Quebec and New Brunswick residents during the Contest Period.

5.2 Kaleido Growth Inc. will contact the winners by phone within fifteen (15) business days following the random draw date.

5.3 To be declared a winner, every participant must answer a simple mathematical skill-testing question correctly. If the selected participants are unable to answer the mathematical skill-testing question correctly or cannot be reached within fifteen (15) days following the random draw, the participants' entries will be cancelled and another entry will be drawn until the prizes are awarded.

5.4 The winners will be able to claim their prize by contacting Kaleido Growth Inc., the contest organizer, by mail at *Kaleido, 1035 Wilfrid-Pelletier Avenue, Suite 500, Quebec City QC G1W 0C5*, or by email at [info@kaleido.ca](mailto:info@kaleido.ca), within the fifteen (15) business days following the date of the random draw.

## 6. OTHER TERMS AND CONDITIONS

6.1 By taking part in this contest, the winners authorize Kaleido Growth Inc. and the Kaleido Foundation to use their name and/or image, including their photograph and/or voice, and place of residence (city and province only) solely for advertisement purposes related to this contest, without compensation.

6.2 Notwithstanding the paragraphs 2.1, 2.2 and 6.1, the personal information of the participants, namely their name, address, phone number, email and age, is collected solely for the purpose of administering this contest and shall not be used for any other purpose without consent. By providing this information, participants agree to its use for the purposes outlined herein.

6.3 The winners will be required to sign a document attesting to their contest eligibility and compliance with these rules.

6.4 The winners release Kaleido Growth Inc. and the Kaleido Foundation from any liability for damages or losses stemming from participation in this contest, or from the awarding, acceptance or use of the prize.

6.5 Subject to the provisions of these rules, the prizes must be accepted as awarded and cannot be exchanged, sold or transferred. No substitution or extension will be granted.



- 6.6 Kaleido Growth Inc. and/or the Kaleido Foundation offer no warranty on the prizes. The winners will have to contact the manufacturer directly in the event of deficiency or damage.
- 6.7 Refusal to accept the prizes releases Kaleido Growth Inc. and the Kaleido Foundation from any liability or obligation toward the winner.
- 6.8 Contest participation implies acceptance of these rules, which shall be applied by Kaleido Growth Inc. All decisions by the latter are final.
- 6.9 Kaleido Growth Inc. and/or the Kaleido Foundation reserve the right to suspend and/or modify the contest without prior notice.
- 6.10 The contest and its rules are subject to the laws in effect in the province of Quebec and shall be interpreted pursuant thereto.
- 6.11 For Quebec residents: Disputes concerning the organization or conduct of this contest may be referred to the *Régie des alcools, des courses et des jeux* (RACJ) for a ruling. A dispute regarding the awarding of a prize may be submitted to the RACJ strictly for the latter's intervention in an attempt to resolve the issue.
- 6.12 The contest rules are available online at [kaleido.ca/documents/contestrules-yeargoodhealth.pdf](https://kaleido.ca/documents/contestrules-yeargoodhealth.pdf) and can be obtained upon written request sent to *Kaleido Growth Inc., 1035 Wilfrid-Pelletier Avenue, Suite 500, Quebec QC G1W 0C5*.

