



ACCOMPANYING SERVICES PROGRAM

TERMS AND CONDITIONS OF USE

PLEASE READ THE FOLLOWING TERMS OF USE CAREFULLY BEFORE TAKING ADVANTAGE OF THE KALEIDO ACCOMPANYING SERVICES PROGRAM.

1. GENERAL PROVISIONS

These terms of use constitute an agreement between the Subscriber (you) and Kaleido Growth Inc. (hereinafter referred to as "KALEIDO") in connection with the KALEIDO Accompanying Services Program (hereinafter referred to as the "Program"). You can consult them at any time at <https://www.kaleido.ca/en/client-family-coaching/> (hereinafter referred to as the "Site"), accessible from the "Accompanying Services" tab via the Client Space.

The following terms of use shall be interpreted in accordance with the laws of the Province of Quebec (Canada). KALEIDO reserves the right to modify these terms of use without notice.

By using the Program, you are deemed to accept these terms of use. If you do not agree with the terms, please do not use the Program.

2. SUMMARY DESCRIPTION OF THE PROGRAM

The Program is a KALEIDO initiative to help subscribers and their families deal with everyday challenges by referring them to certain services offered by third parties and/or by allowing them to benefit from exclusive offers, preferential rates and free tools.

Subject to eligibility, subscribers and their families will be entitled to the services, offers, fees and tools described on the Site (the "Program Benefits"). Program Benefits and other offers or promotions may also be published through other media (i.e., in marketing communications, through social media, etc.) and may be changed or updated without notice.

3. PROGRAM ELIGIBILITY

Your eligibility to participate in the Program is subject to each and every one of the following general terms of use:

3.1 You are a subscriber of a scholarship plan distributed by KALEIDO. For the purpose of these terms of use, "subscriber" means any customer of Kaleido Growth Inc. who has subscribed to one of the scholarship plans promoted by the Kaleido Foundation and who has at least one account still open.

3.2 You agree to these terms of use.

3.3 You comply with the contribution requirements of your scholarship plan.

4. ADDITIONAL SPECIFIC CONDITIONS

In addition to the terms and conditions of use set forth in Section 2, access to certain Program Benefits may be conditioned upon compliance with additional specific terms and conditions or be subject to certain limitations listed below. Some Program Benefits may not be available in some regions.

4.1 NANNY SECOURS FAMILY COUNSELLING AND INTERVENTION SERVICES

Access to remote family counselling and intervention services provided by Nanny Secours and its network of affiliated providers through the Program is available exclusively to clients with beneficiaries between the ages of 0 and 17.

5. PROTECTION OF PERSONAL INFORMATION

Third-party service providers manage the use of their services. They are responsible for protecting the personal information you provide to them. Please read the terms of use of these services carefully before accepting them.

KALEIDO will not share your personal information without your consent with third parties other than the following suppliers: SEB Administrative Services Inc. (click here to view their Privacy Policy: [SEB Privacy Policy](#)). You agree that KALEIDO may share your personal information with these service providers to the extent that such sharing is necessary to provide the services to you.

By taking advantage of the Program's Benefits, you agree that KALEIDO may collect general, non-personally identifiable information about your use of the Program, while respecting the confidentiality of such information.

6. PROHIBITED USE

The right to use the Program Benefits is personal and not transferable. No offer related to the Program may be copied, reproduced, distributed or published directly or indirectly, in any form or manner, for use by any person or entity other than the original recipient, or stored in a data retrieval system without the prior written permission of KALEIDO.

7. RESTRICTIONS

KALEIDO provides referrals to third parties and offers no guarantee as to the services provided under the Program.

KALEIDO assumes no liability for direct or indirect damages, claims, or expenses of any kind arising from your use of the Program Benefits.

It remains your responsibility to consult a professional for any problematic situation or on the referral of a service provider offering services under the Program. All referrals made through the Program are on a non-binding basis. You are responsible for using your own judgement in deciding what to do with the information you receive.

KALEIDO reserves the right to modify, expand or restrict the Program Benefits at any time without notice.



8. PROGRAM END

KALEIDO reserves the right to terminate your eligibility for the Program and the Program itself at any time, without notice and for any reason.

